



## Winter Shipping Policies

You are allowed to select up to 20 items per order.

Shipments take place through UPS and only within the continental United States at this time. All orders are packaged to handle shipping times correlated with UPS 3 day select shipping. Also, all orders are to be shipped on Monday and Tuesday. Any order placed after 2p.m. Eastern Time on Tuesday, depending on location, may be bumped to ship the following week to allow adequate time and constant movement of the order through UPS Services.

Shipping Cost: Shipping prices depend on the number of items ordered, weight of shipment, and shipping option chosen. Shipping options are calculated by time and location of shipment. Shipping rates and charges also include handling and packaging of orders. Due to the perishable nature of our items we take extra steps to ensure the quality of every order. Each order will include the items chosen along with:

- UPS 3 Day Select Shipping
- UPS Tracking Number and Confirmation Email
- Insulated Box Liner
- Cold Packs
- Insulating Filler
- Descriptive Product Brochures and Inserts
- Gift Card

Disclaimer: We cannot guarantee that orders shipped after the second week in December will arrive at its destination by Christmas. If ordering for the holidays please place your order early! Last Day for Christmas Shipping will be December 15th, 2015 by 2:00 p.m. Eastern Time.

Shipping Accuracy: Check your addresses carefully! Croghan Meat Market, Inc. reserves the right to make corrections and to limit refunds and replacements if an address error is made. Our guarantee extends only to correctly addressed orders. Croghan Meat Market, Inc. shipments are perishable, and we cannot guarantee the condition of the package if the delivery service has to reroute the cooler. We guarantee delivery only to the provided address confirmed on the order acknowledgement.

Shipping to P.O. Boxes: Sorry, we cannot deliver to P.O. Boxes or A.P.O. or F.P.O. addresses. We'll gladly deliver to rural routes with complete addresses.

International Shipping: Due to import/export restrictions, we are unable to ship our products outside the United States.

**Updated November 2015**