



Our Guarantee and Return Policies

Here at the Croghan Meat Market, we stand behind our products...

If you are not satisfied with your purchase, for any reason at all, we'll promptly replace your purchase or refund your money, whichever you prefer. The original shipping and handling charges are not refundable but if you have an exchange for the same dollar amount as the original purchase, no additional shipping or handling charges will be incurred.

When you order from us, your satisfaction is always guaranteed... so you can order with complete confidence. If at any time you have problems with an order, simply contact Customer Service.

Our Phone 1-315-346-6613
Department Hours (Eastern Time):
Weekdays 9:00am to 4:00pm

Or, feel free to send us an email 24 hours a day 7 days a week, croghanmeatmarket@gmail.com. Please make sure to include as much order information as possible, to help us expedite your request.

Such as:

- Name
- Order Method (In-Store, Phone, Online)
- Order Number/ Tracking Number
- Address/ Phone
- Items
- Problem

We reserve the right to limit refunds and replacements. We guarantee delivery only to the addresses we are provided; which are confirmed on the order acknowledgement.

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